

Wiley Early Arrivals

Where is the Wiley Early Arrival Program held?

Wiley Elementary School
301 St. Mary's Street
Raleigh, NC 27605
Serves students at Wiley Elementary School.

What are the program hours?

All YMCA before school programs operate from 7:00 a.m. until the school's first bell, Monday through Friday. The YMCA staff will assist your child out of the car until 8:00 a.m. After 8:00 a.m., please walk your child to the cafeteria to sign him/her in.

Who directs the Wiley Early Arrivals Program?

Melissa White is the Youth Director responsible for Wiley Early Arrival program. She may be contacted at the Alexander Family YMCA at 582-2252 or by email at melissa.white@ymcatriangle.org.

What is the payment policy?

The payment is drafted the 24th of each month. If the 24th falls on a Saturday you will be drafted on Friday. If the 24th falls on a Sunday you will be drafted on Monday.

What kind of activities are planned for my child?

Wiley Early Arrivals offers a full array of activities designed to stimulate your child's mind before the school day begins. Arts and crafts, assemblies, character building, and fun are just some of the exciting opportunities awaiting your child.

What is a typical daily schedule?

7:00 Activity Time
7:30 Rides In Begins
8:30 Assembly
8:45 First School Bell/Children release

What if I need to reach the Wiley Early Arrival Staff?

Please feel free to contact the Wiley Early Arrival staff at 413-4983. You will need to leave a voicemail during non-after school hours.

What about holidays?

All YMCA after school programs operate following the Wake County traditional school calendar. For most holidays and all teacher workdays, the YMCA offers Schools Out Special (SOS Days) at the Alexander Family YMCA. SOS Days can be purchased as a package or individually. All SOS programs are full-day programs operating from 7:30 a.m. – 6:00 p.m.

What is the cancellation policy?

Written cancellation is required two weeks in advance of your child's last program day. A cancellation fee of \$25.00 per program per child will be charged for all cancellations. Non-attendance does not entitle you to a refund. This includes non-attendance due to illness, vacation, or YMCA cancellation due to inclement weather. Program fees are not transferable from one participant to another, from one program to another, or from one YMCA to another. Bank drafts require a **30 day** notice for cancellation prior to the next draft date. Refunds are processed by our Association Resource Center office and checks will be mailed to the address on the youth information form within 45 days after receipt of written cancellation.

What is the insufficient funds policy?

If your bank returns a check or draft, due to insufficient funds, immediate payment in addition to a \$25.00 service charge is required to keep your child's account up to date. You will need to mail or bring to the Alexander Family YMCA front desk cash, money order or certified check for the insufficient amount within 10 business days after you receive a notification letter from the Association Resource Center. If you have two returned checks or drafts within a six-month period, you will no longer have the bank draft privilege and will be required to pay program fees in full, in advance.

What if I have more questions?

Please feel free to call Melissa White at 582-2252 or melissa.white@ymcatriangle.org with any questions regarding Wiley Early Arrivals Program.

